



October 24, 2013

Federal Communications Commissions
Attention: CGB
Washington, D C 20554

Received & Inspected

OCT 28 2013

FCC Mail Room

Subject: Exemption to the Closed Captioning Rules
0493 River of Life Christian Center
"Chosen Generation"
Case ID CGB-CC-0493

We contacted our local broadcast station (WTGL-TV 45) and they fall under the exempt status, because they fall under the \$3 million revenue threshold. With this they do not offer funding services for closed captioning.

We make appeals to our members and viewing audience via Giving envelopes (attached exhibit "A") weekly. We consider this an outreach ministry funded through the tithes and offerings of donors.

The impact on our operation would be stifling. We would not only have to provide the cost of the weekly closed captioning expense of \$1,400.00 we would have to purchase the upgraded equipment at a cost of \$75,000 - \$95,000.00. We would have to discontinue the weekly broadcast at this point.

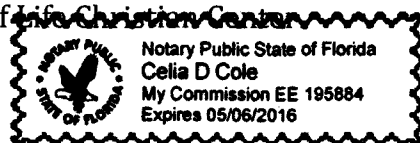
We are a 501(c)3 not for profit organization, therefore we are not required to file tax returns. We operate as a religious organization. We have independent audits performed as needed.

Case ID CGB-0493

This information is given under oath and I attest to the truthful and accuracy of this petition.

Marvin A Jackson, Senior Pastor

River of Life Christian Center



Subscribed and sworn to before me this day

10/24/13

P.O. Box 608162 Orlando, FL 32860 | Phone (407) 835-8833 | Fax (407) 649-9775 | www.rolcc.tv

"...for they shall be healed; and every thing shall live where the river comes." Ezekiel 47:9c

EXHIBIT A

Month Day Year

☐ I am a VISITOR
☐ Under 18 yrs. old

☐ Mr. ☐ Mrs. ☐ Ms.

Last Name

First Name

Address _____

City _____ St. _____ Zip _____

Phone _____

METHOD OF PAYMENT	
<input type="radio"/> Cash	<input type="radio"/> Check # _____
Make checks payable to: River of Life	
<input type="radio"/> American Express	<input type="radio"/> VISA <input type="radio"/> Mastercard <input type="radio"/> Discover
Card #: _____	
Expires: _____	My Signature: _____
I authorize the River of Life Christian Center to charge my credit card	

Tithes \$ _____
 Benevolence \$ _____
 Chosen Generation \$ _____
 Other \$ _____

TOTAL \$

Remember this — a farmer who plants only a few seeds will get a small crop. But the one who plants generously will get a generous crop. You must each make up your own mind as to how much you should give. Don't give reluctantly or in response to pressure. For God loves the person who gives cheerfully. *2 Corinthians 9:6-7*



- 1) The financial obligation of the closed captioning would cause an undue burden on the ministry. Possibly requiring the cancellation of the broadcast.
- 2) We are a not-for-profit religious organization
- 3) We do not receive any outside funding for our production costs

In researching the cost of closed captioning, if we average the cost of adding closed captioning to all 8 of our 30 minute broadcasts the cost would be as such:

\$175 (average closed captioning cost) outside vendor
x 8 (30 minute broadcast) a week

\$1,400 a week x 52 weeks = \$72,800 annually

Current annual cost of our broadcast:

Good Life Channel TV 45 = $\$313 \times 260 = \$81,380.00$

We have received \$11,996 in donations towards The Chosen Generation Broadcasts – 2013 year to date.

Also, we can consider the cost of shipping our tapes to an outside vendor and the delay in the broadcast time (other soft costs).

We have researched the cost to replace our production equipment at a quote of \$75,000 - \$95,000 – This cost would greatly affect our production process.

We negotiated loans as of March 2012 in the amount of \$2,567,000.00 to purchase our own worship facility. We opened the doors of our new facility January 2013.

The local station we broadcast on has an “exemption” status (Good Life Broadcasting, Inc.) This station does not do national broadcasting.

Post Production Closed Captioning Costs

Post Production Closed Captioning:

Post Production Closed Captioning to any programming will be billable in 15-minute increments (with a 15-minute program minimum).

Pop-up captioning is displayed on the screen in blocks of 1-3 lines and is displayed on the screen for a few seconds. Pop-up captioning is generally not used and is closely synchronized with the audio.

Rate/Program Hr

3-Day Turnaround: \$ 300.00

7-Day Turnaround: \$ 275.00

Roll-up Mode:

Captioning rolls up on the screen one-line at a time. A 3 line maximum shows on the screen before the first line is replaced. Roll-up captioning is closely synchronized with the audio.

3-Day Turnaround: \$ 275.00

7-Day Turnaround: \$ 250.00

Spanish Post Production :

Pop-up or Roll-up option. 3-Day Turnaround.

Spanish-to-Spanish: \$ 300.00

English-to-Spanish: \$ 580.00

Script Discount :

USC will discount the rate of Post Production Captioning if a 100% fully edited script is provided.

English Only: \$

75.00

*Above rates are guaranteed and must be accepted within 45-days from the proposal date.

Post Production Process:

Client will provide USC with a Windows Media or QuickTime program file, uploaded to USC designated FTP site. In return, USC will provide the client with an .scc or .cc captioning file that the client will be responsible for editing into the show. If the client requires USC to edit the captioning file into the show, additional fees will apply. Testing will be provided in advance to ensure file compatibility with the client's editing software.

Example case 1:

Closed captioning 24 episodes of a 25 minute program delivered on HDCAM SR tape:

	Captioning Fees:	Tape stock:	Shipping:	1 Episode cost:	Total Cost:
Typical caption service (mailing tapes)	\$250.00	\$70.00	\$20.00	\$340.00	\$8160.00
CPC Service (eCaptioning)	\$225.00	n/a	n/a	\$225.00	\$5400.00

CPC Software (DTV Lite)	n/a	Pays for itself!
-------------------------	-----	------------------

Example case 2:

Captioning 10 episodes of a 1-hour podcast for the web:

	Captioning Fees:	Tape stock:	Shipping:	1 Episode cost:	Total Cost:
CPC Service (eCaptioning)	\$435.00	n/a	n/a	\$435.00	\$4350.00

CPC Software (WebPlus)	n/a	Pays for itself!
------------------------	-----	------------------

**ORDER CONFIRMATION**

Project Name	River of Life Christian Center weekly programming	Date	10/22/2013
Quote Name	Quote for River of Life Christian Center weekly broadcast closed captions	Quote Expires	11/21/2013
Description	Closed captioning of four 30-minute broadcasts per week	Quote Number	00079907

Services Confirmed For:

Account Name	River of Life Christian Center	Prepared By	Joel Menk
Address	4300-220 Clarcona Ocoee Road Orlando, FL 32810	Phone	612.656.1032
		E-mail	joel@captionmax.com

Billing and Project Information:

You supply to us: Full-res digital video files
We deliver to you: Digital video files with captions embedded and .scc closed caption file for DVD

Service	Notes	Price	Quantity	Total Price
Roll-up captioning, half-hour program	English roll-up caption creation and export of a closed caption file	\$175.00	4.00	\$700.00
Embedding closed caption data in a video file	Embedding closed caption file into digital video file	\$125.00	4.00	\$500.00
Grand Total				\$1,200.00

Additional fees may apply if there are changes from this confirmation.

Terms and Conditions

The Terms and Conditions set forth below apply to all orders received by CaptionMax, Inc. ("CMI") from the Customer and all invoices issued by CMI unless specifically stated in writing by CMI to the contrary. CMI's acceptance of any request to provide services is specifically conditioned upon the Customer's acceptance of these terms, and the Customer's retention of CMI to provide services to it constitute acceptance of these Terms and Conditions. CMI reserves the right to add, delete or amend these Terms and Conditions from time to time. Any change shall not apply to previously accepted orders or issued invoices.

1. Quotations and Prices. Written quotations for services automatically expire thirty (30) calendar days from the date issued, unless sooner terminated by notice from CMI. CMI reserves the right at any time to change its charges for services, provided that any such change shall be effective only after thirty (30) days' notice to the Customer. If Customer requests that the scope of work agreed to by CMI be expanded, CMI shall have the right to charge its then current prices for the additional work so performed. Shipping costs are not included in the quotation and are billed as a separate line item. Sales tax, if any, is not included in the quotation and will be invoiced as a separate line item, if applicable. Customer agrees to pay any and all applicable taxes. Customer will be responsible for providing a certificate of tax exemption prior to any order placement. When applicable, Customer agrees to provide new tape stock to CMI. Used, reconditioned, refurbished, or recycled tape stock will not be accepted by CMI.

2. Payment Terms. Invoices will be submitted upon completion of the work. Invoices are due upon receipt. Any dispute must be raised no later than the sooner to occur of five (5) business days of receipt of the invoice, or ten (10) days after its issuance. Invoices not paid in full within sixty (60) days of the due date are subject to a finance charge of eighteen percent (18%) simple annual interest calculated daily on the unpaid balance from the due date. Payments received shall be applied first to any finance charges, then to any cost of collection, including attorneys' fees, then to the oldest outstanding invoice, or in such other order as determined. CMI shall have the right to withhold services if any invoice remains unpaid longer than thirty (30) days after the due date of the invoice. CMI reserves the right to withhold delivery until all invoices are paid in full.

"Jim Hypes" <jim.hypes@horizonmediaexpress.com>
To: <dbell615@yahoo.com>
Cc: <ccole@rolcc.tv>
Estimate from Horizon Media Express

October 24, 2013 12:15 PM

1 Attachment. 488 KB

Dear Customer :

Thank you for allowing us to bid on your company's media and duplication needs. I have attached the quotation, per our discussion.

Please ensure that this quote reflects the items we discussed and is to your expectation. Let us know if it is not and we can revise the quote to reflect your needs.

Thanks

Jim Hypes

Horizon Media Express
841 Nicolet Ave. #5
Winter Park, FL 32789
407-645-5656
www.horizonmediaexpress.com



841 Nicolet Ave #5
Winter Park FL 32789



Quote

Date	Quote #
10/24/2013	10508A
Quote is good for 30 days.	

Name / Address

River of Life Christian Center
PO Box 608162
Orlando, FL 32860-8162



Contact Name	Contact Ph	Expected Date	Terms	Rep
Djuane	407-835-8833	11/8/2013	Net 15	JH
Description		Qty	Cost	Total
Media Services Closed Captioning Services (English Only) per program 1/4 hour rate			100.00	100.00
Media Services Closed Captioning Services (English Only) per program 1/2 hour rate			175.00	175.00
Media Services Closed Captioning Services (English Only) per program hour rate			275.00	275.00
Due to the nature of our system we require the spelling of unique names, titles, honorific's, or anything that requires 100 % accuracy in the captioning process to be supplied in advance of the closed captioning service.				
This is for standard definition programming, closed captioning times are per program and are non combinable				

TERMS: Unless prior terms are established, all orders are C.O.D. Large orders require a 50% deposit when the order is placed and the balance due upon delivery. Orders must be picked up within 30 days.
This quote is based upon information you provided. Additional charges may be incurred for changes, or revisions to above project.

Total

\$550.00

Please contact us with any questions regarding your quote, or to place your order!
(407) 645.5656

Dynami**CC**aptioning

Program Length	Taped Encoding			Tape Stock
	Beta SP	DigiBeta	HDCam	
30 Minutes	\$95	\$120	\$120	To be provided by client or by Dynamic at wholesale cost.
60 Minutes	\$180	\$210	\$240	

Need your media encoded to tape. We can help.

For taped encoding an uncaptioned master must be mailed to our Grand Rapids office in the broadcast format.

www.DynamicCaptioning.com



Attn: Director of Communications

River of Life Christian Center

P. O. Box 608162

Orlando, FL 32860

Dynamic Captioning LLC

5740 Foremost Drive SE

Grand Rapids, MI 49546

Call Toll Free
866.355.05



FCC overturns 298 previously granted closed captioning waivers.

On October 20th, 2011 the FCC issued an order overturning closed captioning waivers, and which will require programming to be captioned commencing January 19th, 2012.

Dynamic Captioning is a full service provider of captioning & encoding, and can fulfill your FCC requirements with accurate and dependable service at competitive rates.

Call today for service and ask for Craig!

Program Length	English Captioning		
	Pop-On	Rollup	Real-Time
30 Minutes	\$230	\$165	\$60
60 Minutes	\$459	\$330	\$110

FTP proxy file and (cc) file transfer available in a number of compatible file formats.

CALL TOLL FREE 866.355.0811



- **Real-Time**
- **Offline**
- **English and Spanish**

Dynamic Captioning LLC

5740 Foremost Drive SE
Grand Rapids, MI 49546



River of Life Christian Center of Orlando

Profit & Loss

January through December 2011

	<u>Jan - Dec 11</u>
Ordinary Income/Expense	
Income	
Adult Ministries	2,028.72
Books Sales	118.25
Products/Tape Ministry	12,488.75
Tithes & Offerings	1,124,704.58
Youth Ministries	1,743.73
Total Income	<u>1,141,084.03</u>
Gross Profit	1,141,084.03
Expense	
Bookstore	90.00
Building Costs	13,860.00
Fixed Expenses	104,580.95
General Expenses	363,260.54
Membership Services	113,517.07
Personnel-Non Paid Staff	268,996.04
6560 · Payroll Expenses	223,568.74
6999 · Uncategorized Expenses	-47.28
Total Expense	<u>1,087,826.06</u>
Net Ordinary Income	53,257.97
Other Income/Expense	
Other Income	
Bank Service Charges	6.00
Benevolence	21,992.12
CGM - Chosen Generation Min	10,134.40
Fellowship Activities	-8,493.36
In-Kind 2011	319.46
Interest Income	1,923.36
Love Offerings-Pastor	62,652.32
Men's Ministry	2,025.00
Miscellaneous	3,802.26
Missions - Haiti	294.00
Supplies Expense	27.66
Telephone Expense	-70.00
Women of the Word	10.00
Total Other Income	<u>94,623.22</u>
Other Expense	
In Kind - Income	169.95
Interest Expense	2,036.07

	Jan - Dec 11
Love Offering-Pastor	<u>64,291.22</u>
Total Other Expense	<u>66,497.24</u>
Net Other Income	<u>28,125.98</u>
Net Income	<u>81,383.95</u>

River of Life Christian Center of Orlando

Profit & Loss

January through December 2012

	<u>Jan - Dec 12</u>
Ordinary Income/Expense	
Income	
Adult Ministries	2,370.69
Books Sales	2.00
Products/Tape Ministry	10,995.25
Tithes & Offerings	1,265,340.41
Youth Ministries	1,421.00
Total Income	<u>1,280,129.35</u>
Gross Profit	1,280,129.35
Expense	
Building Costs	179,900.40
Fixed Expenses	119,688.95
General Expenses	410,399.56
Membership Services	121,243.45
Pastorial Care	1,385.16
Personnel-Non Paid Staff	272,940.83
6560 • Payroll Expenses	232,345.44
66900 • Reconciliation Discrepancies	-770.22
6999 • Uncategorized Expenses	27.21
Total Expense	<u>1,337,160.78</u>
Net Ordinary Income	-57,031.43
Other Income/Expense	
Other Income	
Benevolence	23,949.55
CGM - Chosen Generation Min	10,665.98
Fellowship Activities	470.00
In-Kind 2011	35.02
Interest Income	1,281.72
Love Offerings-Pastor	65,309.32
Men's Ministry	550.00
Miscellaneous	202.00
Missions - Haiti	792.60
Operating Reserves	-1,170.00
Women of the Word	14.00
Youth Ministry	580.00
Total Other Income	<u>102,680.19</u>
Other Expense	
FC Loan Interest Expense	16,799.42
Interest Expense	116.58

	Jan - Dec 12
Love Offering-Pastor	64,700.32
T-Shirt Expense	298.50
Total Other Expense	<u>81,914.82</u>
Net Other Income	<u>20,765.37</u>
Net Income	<u><u>-36,266.06</u></u>

River of Life Christian Center of Orlando

Balance Sheet

As of December 31, 2011

	<u>Dec 31, 11</u>
ASSETS	
Current Assets	
Checking/Savings	
Fairwinds FCU - Money Market	911,368.84
Suntrust - checking	118,779.85
Suntrust - Oasis Reserve	91,731.06
Suntrust Tax Deposit Checking	3,641.91
Total Checking/Savings	<u>1,125,521.66</u>
Other Current Assets	
A/R-Return Checks	1,390.00
Security and Utility Deposits	250.00
Total Other Current Assets	<u>1,640.00</u>
Total Current Assets	1,127,161.66
Fixed Assets	
Broadcast, Sound and Music Equi	6,603.78
Computer Hardware/Software	5,880.33
Leasehold Improvements	5,775.93
Other Assets	213.07
Vehicle	107,793.87
Total Fixed Assets	126,266.98
Other Assets	
Petty Cash - Membership Svcs	100.00
Petty Cash - Product Table	250.00
Turn Key NewTek Software/etc	25,704.00
Total Other Assets	<u>26,054.00</u>
TOTAL ASSETS	<u>1,279,482.64</u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2000 - Accounts Payable	4,160.99
Total Accounts Payable	<u>4,160.99</u>
Credit Cards	
American Express - Delta	663.44
Office Depot	164.22
Total Credit Cards	<u>827.66</u>

	<u>Dec 31, 11</u>
Other Current Liabilities	
Scholarship Donation	1,992.00
2100 · Payroll Liabilities	3,181.93
2110 · Direct Deposit Liabilities	1,163.90
Total Other Current Liabilities	<u>6,337.83</u>
Total Current Liabilities	11,326.48
Long Term Liabilities	
Regions Bank - Porsche	10,536.16
Suntrust - 2010 Mercedes	82,879.71
Total Long Term Liabilities	<u>93,415.87</u>
Total Liabilities	104,742.35
Equity	
Future Use Reserves Operating	35,926.21
Investment in Fixed Assets	44,454.77
Oasis Foundation	999,119.02
3000 · Opening Bal Equity	-695.09
3900 · Retained Earnings	14,551.43
Net Income	81,383.95
Total Equity	<u>1,174,740.29</u>
TOTAL LIABILITIES & EQUITY	<u><u>1,279,482.64</u></u>

River of Life Christian Center of Orlando

Balance Sheet

As of December 31, 2012

Dec 31, 12

ASSETS

Current Assets

Checking/Savings

Fairwinds FCU - Money Market 1,452.96

First Colony - Checking 53,591.64

First Colony - Money Market 155,477.68

First Colony - Tax Account 5,828.81

Suntrust - checking 40,999.01

Total Checking/Savings 257,350.10

Other Current Assets

A/R-Return Checks 433.00

Security and Utility Deposits 1,000.00

Total Other Current Assets 1,433.00

Total Current Assets 258,783.10

Fixed Assets

4300 Clarcona Ocoee 3,352,322.07

Audio/Visual Equipment 3,174.94

Broadcast, Sound and Music Equi 4,341.70

Computer Hardware/Software 7,714.59

Leasehold Improvements 1,433.89

Vehicle 72,752.07

Total Fixed Assets 3,441,739.26

Other Assets

Petty Cash - Membership Svcs -60.00

Petty Cash - Product Table 250.00

Turn Key NewTek Software/etc 25,704.00

Utilities Deposit - 4300 1,600.00

Total Other Assets 27,494.00

TOTAL ASSETS **3,728,016.36**

LIABILITIES & EQUITY

Liabilities

Current Liabilities

Accounts Payable

2000 - Accounts Payable 89,553.78

Total Accounts Payable 89,553.78

Credit Cards

	Dec 31, 12
American Express - Bus Platinum	3,796.13
American Express - Delta	1,509.86
Home Depot	800.00
Office Depot	35.97
Total Credit Cards	<u>6,141.96</u>
Other Current Liabilities	
Scholarship Donation	1,992.00
2100 • Payroll Liabilities	2,596.17
2110 • Direct Deposit Liabilities	1,163.90
Total Other Current Liabilities	<u>5,752.07</u>
Total Current Liabilities	101,447.81
Long Term Liabilities	
First Colony - LOC	1,344,852.82
Real Estate	874,208.48
Regions Bank - Porsche	986.72
Suntrust - 2010 Mercedes	64,202.97
Total Long Term Liabilities	<u>2,284,250.99</u>
Total Liabilities	2,385,698.80
Equity	
Future Use Reserves Operating	35,734.97
Investment in Fixed Assets	44,454.77
Oasis Foundation	1,203,153.59
3000 • Opening Bal Equity	-695.09
3900 • Retained Earnings	95,935.38
Net Income	-36,266.06
Total Equity	<u>1,342,317.56</u>
TOTAL LIABILITIES & EQUITY	<u>3,728,016.36</u>


[I'M NEW](#)
[ABOUT US](#)
[CONNECT](#)
[MESSAGES](#)
[GIVE](#)

ABOUT US

The tabs on the right will introduce you to who we are. We like to say, "Know what you believe, why you believe it and where to find it." You can find out what we believe by reading our Statement of Faith. In this section we share our story with you; it's how we came into being. You'll get introduced to our leadership team—the people who will serve you and assist you in your walk with Christ. But the best way to truly get to know us is to attend a worship celebration. Spend time with us. Ask questions. Let's celebrate together what God is doing in your life. We look forward to meeting you.

[Statement of Faith](#)
[Our Story](#)
[About Our Team](#)
[Contact Us](#)
[Give](#)

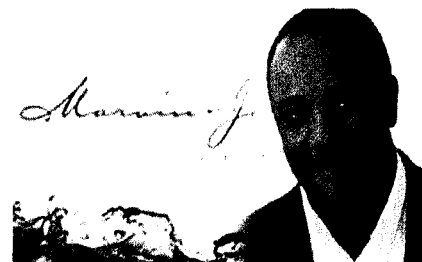
About Us

[Share](#)

- welcomes you no matter where you've come from or where you are in your spiritual journey
- encourages you to ask questions, get involved and discover God's plan for your life
- teaches you biblically-sound messages to help you deal with whatever comes your way
- equips you to lead others to Christ and be all that God purposes for you to be
- serves our community through community outreach and missions programs
- worships Christ through prayer, music and dance
- provides opportunities for you to get involved
- empowers people with messages that are real, relevant and relational



OUR STORY



LEADERSHIP

Our Welcome Mat

TWITTER FEED

This Sunday... don't miss it!
<http://t.co/D4mjY61bid>
 about 2 hours ago

If the cost of admission is your
 integrity, stay outside!
 about 8 hours ago

Be careful not to "COMFORT" what
 you should CONFRONT. Dealing
 with the real issues first will get you
 to a healthy place.
 about 1 day ago

We Believe
Groups

Sermon Flow

What
Life
Calendar

OUR SERVICE TIMES

SUNDAYS @ 9am & 11am

WEDNESDAYS @ 7:30pm

DIRECTIONS

ABOUT US

CONTACT US

PRIVACY POLICY

JOB OPPORTUNITIES

EVENTS

MESSAGES

WHAT WE BELIEVE

GIVING

407.835.8833